



Complete, save, and send this form to support@digitalsys.com to start the RMA process. Questions? Contact our team at 480-515-1110.

Return Materials Authorization (RMA) Request Form

The DSE Service Center offers warranty and non-warranty repairs, including maintenance service packages, conversions and upgrades. To start a service return, an RMA number must be requested via the form below.

*Required Field [To view RMA Terms and Conditions, click here.](#)

Customer Contact

Company*	<input type="text"/>	Division	<input type="text"/>
Address*	<input type="text"/>	City*	<input type="text"/>
State*	<input type="text"/>	Postal Code*	<input type="text"/>
Country*	<input type="text"/>	Contact*	<input type="text"/>
Email*	<input type="text"/>	Phone*	<input type="text"/>

Product Details

Part Number*	<input type="text"/>	Customer Part Number	<input type="text"/>
Serial Number*	<input type="text"/>	Manufacture Date	<input type="text"/>
PO Number	<input type="text"/>	Expedite Service (\$75)	<input type="radio"/> Yes <input type="radio"/> No
Reason for Return*	<input type="text"/>		

Return Shipping

Return Shipping Address:

Address listed above New Address (see below)

Company	<input type="text"/>	Division	<input type="text"/>
Address	<input type="text"/>	City	<input type="text"/>
State	<input type="text"/>	Postal Code	<input type="text"/>
Country	<input type="text"/>		

Return Shipping Method:

Freight:

If Customer Account was selected, please input account number: