



Complete, save, and send this form to support@digitalsys.com to start the RMA process. Questions? Contact our team at 480-515-1110.

# Return Materials Authorization (RMA) Request Form

The DSE Service Center offers warranty and non-warranty repairs, including maintenance service packages, conversions and upgrades. To start a service return, an RMA number must be requested via the form below.

\*Required Field [To view RMA Terms and Conditions, click here.](#)

## Customer Contact

|          |                      |              |                      |
|----------|----------------------|--------------|----------------------|
| Company* | <input type="text"/> | Division     | <input type="text"/> |
| Address* | <input type="text"/> | City*        | <input type="text"/> |
| State*   | <input type="text"/> | Postal Code* | <input type="text"/> |
| Country* | <input type="text"/> | Contact*     | <input type="text"/> |
| Email*   | <input type="text"/> | Phone*       | <input type="text"/> |

## Product Details

|                    |                      |                         |  |
|--------------------|----------------------|-------------------------|--|
| Part Number*       | <input type="text"/> | Customer Part Number    | <input type="text"/>                               |
| Serial Number*     | <input type="text"/> | Manufacture Date        | <input type="text"/>                               |
| PO Number          | <input type="text"/> | Expedite Service (\$75) | <input type="radio"/> Yes <input type="radio"/> No |
| Reason for Return* | <input type="text"/> |                         |  |

## Return Shipping

### Return Shipping Address:

Address listed above  New Address (see below)

|         |                      |             |                      |
|---------|----------------------|-------------|----------------------|
| Company | <input type="text"/> | Division    | <input type="text"/> |
| Address | <input type="text"/> | City        | <input type="text"/> |
| State   | <input type="text"/> | Postal Code | <input type="text"/> |
| Country | <input type="text"/> |             |                      |

### Return Shipping Method:

#### Freight:

If Customer Account was selected, please input account number: