



Complete, save, and send this form to support@digitalsys.com to start the RMA process. Questions? Contact our team at 480-515-1110.

Return Materials Authorization (RMA) Request Form

The DSE Service Center offers warranty and non-warranty repairs, including maintenance service packages, conversions and upgrades. To start a service return, an RMA number must be requested via the form below.

*Required Field [To view RMA Terms and Conditions, click here.](#)

Customer Contact

| | | | |
|----------|----------------------|--------------|----------------------|
| Company* | <input type="text"/> | Division | <input type="text"/> |
| Address* | <input type="text"/> | City* | <input type="text"/> |
| State* | <input type="text"/> | Postal Code* | <input type="text"/> |
| Country* | <input type="text"/> | Contact* | <input type="text"/> |
| Email* | <input type="text"/> | Phone* | <input type="text"/> |

Product Details

| | | | |
|--------------------|----------------------|-------------------------|--|
| Part Number* | <input type="text"/> | Customer Part Number | <input type="text"/> |
| Serial Number* | <input type="text"/> | Manufacture Date | <input type="text"/> |
| PO Number | <input type="text"/> | Expedite Service (\$75) | <input type="radio"/> Yes <input type="radio"/> No |
| Reason for Return* | <input type="text"/> | | |

Return Shipping

Return Shipping Address:

Address listed above New Address (see below)

| | | | |
|---------|----------------------|-------------|----------------------|
| Company | <input type="text"/> | Division | <input type="text"/> |
| Address | <input type="text"/> | City | <input type="text"/> |
| State | <input type="text"/> | Postal Code | <input type="text"/> |
| Country | <input type="text"/> | | |

Return Shipping Method:

Freight:

If Customer Account was selected, please input account number: